

Quick Reference Guide:

Distinguishing between 'Direct-to-Patient Video Visits' and 'eVisit Primary Care'

This guide has been prepared to summarize the differences between 'Direct-to-Patient Video Visits' through Ontario Health (OTN) and the 'eVisit Primary Care' pilot project.

Note: This bulletin does not relate to the temporary new fee codes (K codes), announced on March 14, 2020, for the provision of routine health care services over the telephone or through videoconferencing during the COVID-19 outbreak. See INFOBulletin 4745 for more details. Links to the Ministry of Health Virtual Care INFOBulletins can be found on the OTN newsroom page at: <https://otn.ca/newsroom/>.

	OTN 'Direct-to-Patient Video Visit'	'eVisit Primary Care' (limited availability)
Summary	<ul style="list-style-type: none"> Eligible providers on-boarded to the OTNhub can send a 'direct-to-patient video visit' invitation to patients to participate in a videoconference appointment. Allows patients to receive a secure e-mail link on any device or computer from wherever they and their provider are located within Ontario to participate in a provider-initiated video visit. Allows for both 'on-demand' and 'scheduled' appointments. 	<ul style="list-style-type: none"> Patients can initiate a request to their own primary care provider and indicate their preference for a secure message, audio or video visit. Available only to patients of primary care providers enrolled in the 'eVisit Primary Care' pilot project managed by Ontario Health (OTN). Available through the technology solutions indicated below, not through the OTNhub. OTNhub on-boarding is not required.
Technology Solution	'OTNinvite' is a software-based solution (Pexip) available to providers registered to the OTNhub.	Participating primary care practices use either Think Research or Novari Health platform.
Modalities	Provider-initiated videoconferencing only.	Patient (or provider)-initiated secure messaging, video and audio.
Physician Eligibility	All specialists, GP-focused practice designated physicians (when providing services associated with their designation) and primary care physicians who are in a patient enrolment model and delivering care to a rostered patient.	Primary care providers within a practice that is currently part of the 'eVisit Primary Care' pilot project using the Think Research or Novari Health platform and/or who are part of the Ontario Health (OTN) pilot project managed expansion.
Remuneration / Policy*	<ul style="list-style-type: none"> Bill the Ministry's Virtual Care Program (previously called the Telemedicine Program). Use tracking fee code B203A (\$0.00). All previous B-codes have been discontinued as of April 1, 2020. Please reference the Virtual Care Billing Information manual for billing information https://support.otn.ca/sites/default/files/virtual-care-billing-information-manual.pdf 	<ul style="list-style-type: none"> Pilot project billing codes have been created for audio or secure messaging minor and intermediate assessments (A001 and A007). Billing guidelines can be accessed through the pilot implementation team. Physicians are reimbursed from a program budget managed by OTN.
How to get started?	Sign up for the OTNhub: https://otnhub.ca/signup-info/	Ontario Health (OTN) is working with participating Ontario Health Regional/Digital Health to determine eligibility and will work closely with implementation teams to identify providers and support onboarding.
For more Information	https://training.otn.ca/course/view.php?id=10090	More information about the pilot project can be found here. https://otn.ca/evisit-primary-care/ To inquire about participation in the pilot project expansion please email primarycareproject@otn.ca