



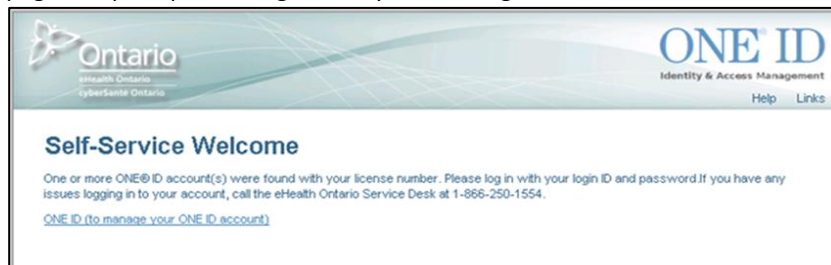
ONE® ID Instructions for CPSO Members

New to ONE® ID?

1. Click [here](#) to launch the CPSO Members portal and login with your CPSO credentials.
2. Navigate to the *Getting an eHealth Ontario ONE® ID* section and click “Register for ONE® ID”.
3. You will be redirected to ONE® ID and presented with requisite steps to create your ONE® ID account.

Unsure if you have a ONE® ID account?

1. Click [here](#) to launch the CPSO Members portal and login with your CPSO credentials.
2. Navigate to the *Getting an eHealth Ontario ONE® ID* section and click “Register for ONE® ID”.
3. If you have an existing ONE® ID account, you will be directed to ONE® ID’s *Self-Service Welcome* page and prompted to log in with your existing account:



If you do not have a ONE® ID account, you will be redirected to ONE® ID and presented with requisite steps to create your ONE® ID account:



Trouble logging in?

If you encounter issues logging in with your ONE® ID, try the “Forgot Login ID” and/or “Forgot Password” links to recover your account online:



The screenshot shows the ONE ID login interface. At the top, it says "ONE ID Identity & Access Management" and "ONE® ID Identity and access management enables secure access to eHealth services." Below this, it prompts the user to "Please log in with your login ID and password." There are two input fields: "*Login:" and "*Password:". A "Login" button is positioned below the password field. At the bottom of the form, there are two links: "Forgot Login ID" and "Forgot Password", both of which are highlighted with red rectangular boxes.

Note: If you are unable to recover your account online, please call the Ontario Health Service Desk at 1-866-250-1554 for assistance.

Questions?

For more information, please refer to the following links:

- [ONE® ID FAQs for CPSO Members](#)
- [ONE® ID CPSO Registration Guide](#)
- [ONE® ID Information Page for Healthcare Professionals](#)